

1st April 2024 - Tariff breakdown

Horizons Tower

MINI GUIDE

As EScO, Insite Energy provide metering and billing services to you. Below is an explanation of your heat tariff calculations. The rates applied are solely determined to recover all the costs incurred through operating a heat network, and no profit is made from the operation of the heat network.

Your heating & hot water tariff

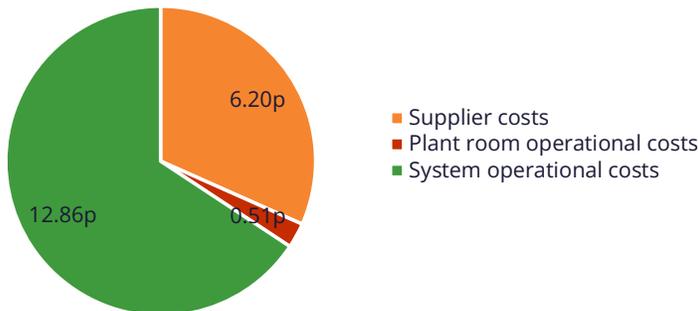
Your heat unit rate has reduced due to a decrease in the incoming gas supply from 10.327p/kWh to 6.201p/kWh. Your daily standing charge has increased, due to an increase in the gas supply standing charge. There is also an increase in other fixed costs due to an annual RPI review at 5.2%

The rates applied are solely determined to recover all the costs incurred through operating a heat network, and no profit is made from the operation of the heat network. If you have any concerns or are financially vulnerable, please get in touch with our team, who will be able to help. You can reach us via:

- Email at customerservice@insite-energy.co.uk
- Webchat via our website www.insite-energy.co.uk/
- Telephone on 0345 504 1127

Your unit charge breakdown

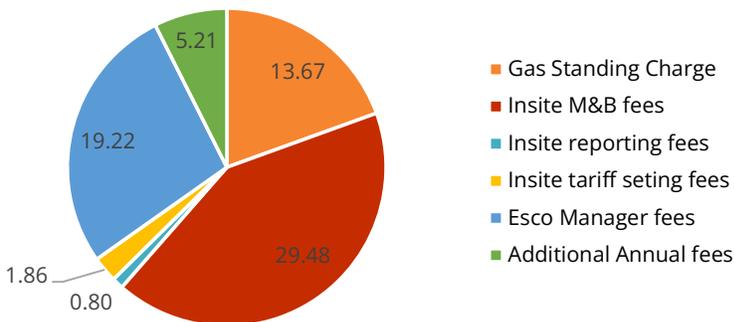
19.57 p/kwh



The average operational costs for a heat network equates to 56% of the unit charge breakdown.

Your daily standing charge breakdown

70.23 p/day



⚠ Please note, your heat supplier does not profit from the operation of your heat network

Standard components of your heat tariff

Your **unit charge** covers the bulk cost of the energy generated in the communal plant room. It also includes any associated heat losses between the supply point and your home. Your energy consumption is measured via the heat meter installed in your home, so you only pay for what you have used. You are charged for every kilowatt-hour (kWh) consumed within your property.

Your **daily standing charge** is the fixed charge passed on by your heat provider, which covers the cost of operating the heat network and delivering energy to your home. This is an annual fixed amount that is payable every day by all residents regardless of how much energy they use.

Depending on your heat provider, the costs associated with running and maintaining the heat network will either be included within your building service charge or your heating and hot water daily standing charge.

