



Setup for heat network success

Regulatory compliance & operational reliability with Insite's expert installation services

Setting up a heat network isn't just another box to tick. If it's not done right, handovers can get complicated. But it doesn't have to be on you. We'll provide the equipment, coordinate your contractors, and manage the commissioning, so you can focus on the bigger picture.

Expertise, efficiency, and seamless integration from design to operation

Design meets efficiency

Countless hours go into designing and developing a new project. However, if the heat network isn't set up correctly, operational inefficiencies and regulatory compliance issues can arise. With expert support from the start, you can avoid costly retrofits later down the line.

Streamlined M&E communications

Experience the ease of having one contact for your mechanical & electrical (M&E) teams. Insite keeps everyone aligned, reducing the risk of miscommunication and project delays. With less administrative burden on your shoulders, you can keep momentum and drive your project forward.

Expert commissioning & testing

Knowing your system will be fully operational from day one can transform how you manage your project. Our commissioning process guarantees that everything is set up and tested, so you don't have to worry about delays or inefficiencies later on.

Premium metering solutions

Choose from a range of pay-as-you-go (PAYG) or credit meter options that fit your project's budget and requirements. With top-tier metering systems, you can feel confident that your heat network is reliable and fully recovers operational costs.

Transformative retrofits

Updating existing metering systems isn't just about aesthetics, it's about staying compliant, effectively monitoring efficiencies, and improving reliability. As regulations evolve and new technologies emerge, you can maintain a competitive edge with Insite by your side.

Wired & wireless solutions

You shouldn't have to sacrifice choosing between PAYG or credit meters during a retrofit. Our wired and wireless solutions allow for upgrades with minimal disruption to your residents. This way, you can modernise your heat network without extensive renovations or added costs.

Meter system replacements

Looking for a strategic update? By modernising your metering system—meters and heat interface units (HIUs)—you can ensure compliance and boost efficiency. Best of all, this can be achieved with minimal disruption to your residents when you choose Insite Installations.

Building network meter retrofits

The meters throughout your heat network play a key role. They keep you compliant and offer performance insights. By spotting and fixing issues early using this data, you can protect your investment and earn the trust of your residents.

Why effective installations matter

Investing in the setup of metering and communication systems goes beyond basic requirements, enabling reliable connections and end-to-end service delivery:

Regulatory compliance

Accurate meters in the correct places help to meet regulations and avoid penalties.

Track efficiencies

See how your system performs to optimise energy distribution and reduce waste.

Reliable cost-recovery

Make sure all energy usage is accounted for to bill accurately and recover costs fully.

Put residents first

Give residents peace of mind with reliable heating and easy account management.

Catch issues early

Spot problems before they grow, saving time and money on repairs.

Add ons

Fixed Internet Connection

Lost connectivity? It's more than just an inconvenience, it can delay cost recovery and hinder performance monitoring. Don't wait for communication to drop. Install a Fixed Internet Connection (FIC) with a 4G network failover for peace of mind.

We also provide...



Our trusted metering system suppliers



Our accreditations and training



Ready to make your heat network set up a breeze?

Let's chat about getting everything up and running smoothly.

Contact us

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About Insite Energy

Leaders in the UK's heat network sector since 2009, we enhance network operations with unmatched solutions, providing metering, billing, and maintenance services. Advocates for customer protection and champions of operational efficiency, we're a reliable partner for heat network operators and suppliers.