



A new way to heat network management

Running a heat network doesn't have to mean doing it all yourself, or giving everything away. ESCo Manager gives you the best of both worlds. We take care of the details, while you stay in control.

OPERATIONS

Everyday performance, expertly managed

In-house HIU servicing and real-time monitoring mean faster fixes and minimal downtime.

What it covers



Clear resident communications.



Fault resolution and disaster recovery.



Asset planning and management.



Monitoring network health

FINANCIAL OVERSIGHT

No surprises, just solid strategy

Each network is treated as its own cost centre, with full cost recovery and no year-end surprises.

What it covers



Quarterly P&Ls and year-end summaries.



Lifecycle cost forecasting.



Sinking fund management.



Retrofit and investment strategy.

CONTRACT MANAGEMENT

One provider to manage them all

From suppliers to energy contracts, we manage it all, so you get fewer disputes and fairer pricing.

What it covers



Contractor coordination.



Supplier procurement and onboarding.



SLA tracking and performance checks.



Energy procurement and tariff reviews.

REPORTING & COMPLIANCE

Clarity without the data dump

Quarterly reports that keep you compliant, on track, and ready for what's next.

What it covers



Performance & financial KPIs.



Regulations reporting and monitoring.



Risk and compliance registers.



Detailed, quarterly reports.



CASE STUDY

The Lock at Greenford Quay, London

Client: Telford Homes

No. of homes: 278 (2 commercial units)

By unifying all heat network services under ESCo Manager at The Lock, heat losses dropped from 40% to 32% in under a year.

Emergency callouts were also kept to just six in 2023, as a result of a robust maintenance plan.

Accurate forecasting meant that the network ended the year with a small surplus, which was credited back to residents.

Telford Homes renewed their contract with us, and our collaboration won a Premises & Facilities Manager Award in 2024.



Let's make managing your heat network easier.

Scan to book your 30 minute chat with one of the team.

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☎ 0207 036 9117



About Insite Energy

With over 15 years experience, we deliver heat network services to over 35,000 homes across 300 heat networks. With the longest opening hours in the industry, and a 94% first-time fix rate by our engineers, our 'Excellent' Trustpilot rating is a testament to the work we provide to developers, housing providers, property managers and residents across the country.